

Special Educational Needs
and Disability Information,
Advice & Support Service

sendiass in Suffolk

Providing confidential and impartial information, advice and support to help children, parents and young people take part in decisions that affect their lives.

Autumn Term 2020



Information



Advice



Support

 www.suffolksendiass.co.uk

 enquiries@suffolksendiass.co.uk

 01473 265210

 ADVICE4ME to 87007

To find out about the full range of services and support for children and young people with special educational needs visit: www.suffollocaloffer.org.uk or contact the Local Offer Advisor on 0345 606 1490

County Services

Admissions 0345 6000981
www.suffolk.gov.uk/admissionstoschools

Children in Care 01473 260818
Suffolk virtual school office

County Inclusion Support Service (CISS) bases:

Ipswich	Westbourne Academy	01473 466173
Lowestoft	Red Oak Primary School	01502 588345
Sudbury	Wells Hall Primary School	01787 468925 or 01787 468926

Customer feedback
(compliment or complaint about Suffolk CC services)
www.suffolk.gov.uk/about/give-feedback-or-make-a-complaint/
01473 260711

Dyslexia Outreach Team (DOT)
Nicky Wilde (County Lead Specialist Teacher)
nicola.wilde@suffolk.gov.uk

Educational Psychologists (Psychology & Therapeutic Services)

Main number 01473 264700
Kate Fieldhouse Senior EP, Bury St Edmunds area 01473 263710

Elaine Price Senior EP, Lowestoft area 01502 674729
Marie Osborn Senior EP, Ipswich area 01473 265538

Education Welfare
Sharon Everitt Lead Attendance Officer 01473 265348

Early Help Teams

(for Family Support Practitioners, Parenting Co-ordinators, Education Welfare Officers, Specialist Youth Support Workers, School nursing team):

Central & South Suffolk	Stowmarket Sudbury	01449 745155 01787 315900
Ipswich North & East	Ipswich N&E Felixstowe Saxmundham, Framlingham, Leiston	01473 263295 01394 605060 01728 652303
Ipswich South & West		01473 263391
Lowestoft & Waveney	Beccles, Bungay, Halesworth, Southwold	01502 674747
West	Bury St Edmunds Forest Heath Haverhill	01284 758610 01284 758620 01284 758630

Elective Home Education 01473 265139
EHE@suffolk.gov.uk

Family Services Team
(assessments/EHC plans/exclusions/specialist placements)

Lowestoft	01502 521516	SENDLW@suffolk.gov.uk
Bury	01284 741234	SENDWS@suffolk.gov.uk
Ipswich	01473 260670	SENDSS@suffolk.gov.uk

Judith Mobbs Assistant Director for Inclusion & skills 01473 264317
Tracy Winwood Head of SEND Services 01473 264703
Maria Hough Inclusion Consultant 01473 260394
Helen Stanley SEND Family Services Manager 01502 674716

SENDAT (support service for pupils with complex needs)
www.outreach.sendat.academy 01284 761934

Sensory & Communication Service
(hearing, visual & multi-sensory)
cypsensorycomm@suffolk.gov.uk 01473 264717

Social Care Services Customer First 0808 800 4005
(including the Disabled Children & Young people's service)

Suffolk Family Information Service 0345 608 0033
For information about childcare and early education

Transport 0345 606 6173
transport.service@suffolk.gov.uk
www.suffolkonboard.com/school-travel/

Health services for Children & Young people

Community paediatric services

Ipswich	01473 321200
Bury	01284 741700
Lowestoft & Waveney	01493 442322

Mental health services
Emotional Wellbeing Hub 0345 600 2090
For Lowestoft & Waveney Point 1 0800 977 4077
help@point-1.org.uk

Occupational therapy services

Bury	01284 741714
Ipswich	01473 321230
Lowestoft & Waveney	01493 442322

Patient Advice and Liaison Service (PALS)
(find your local service online, or contact the Local Offer Adviser on 0345 606 1490)

School nursing services (& Health Visitors)
childrenshealth@suffolk.gov.uk 0345 607 8866

Speech & language therapy services

Bury	01284 741732
Ipswich	01473 321225
Lowestoft & Waveney	01493 809977

National Organisations

AFASIC (Voice for life) www.afasic.org.uk	0300 666 9410
Action for Sick Children www.actionforsickchildren.org	0161 486 6788
British Dyslexia Association www.bdadydyslexia.org.uk	0333 405 4567
Caudwell Charity (Support Service for Disabled Children & families) www.caudwellchildren.com	0345 300 1348
Cerebra www.cerebra.org.uk	0800 328 1159
Civil Legal Advice (Legal Aid for Education/Judicial Review eg SEN, Exclusions, Provision)	0345 345 4345
Children Today Charitable Trust www.childrentoday.org.uk	01244 335622
Contact (for families with disabled children). www.cafamily.org.uk	0808 808 3555
Child Law Advice (Education law advice line) www.childlawadvice.org.uk	Family Law 0300 330 5480 Education law 0300 330 5485
The Dame Vera Lynn Children's Charity (for children with cerebral palsy) www.dvlcc.org.uk	01444 473274
Disability Rights UK (post 16) Students helpline www.disabilityrightsuk.org	0330 995 0400 (Tues & Thurs 11am – 1pm)
Down's Syndrome Association www.downs-syndrome.org.uk	0333 121 2300
Dyspraxia Foundation www.dyspraxiafoundation.org.uk	01462 454986
Epilepsy Action www.epilepsy.org.uk	0808 800 5050
Equality Advisory Support Service www.equalityadvisoryservice.com	0808 800 0082
Family Lives (parenting advice and support) www.familylives.org.uk	0808 800 2222

Family Rights Group www.frg.org.uk	0808 801 0366
Health Watch (Health and Social Care Consumer Champions) www.healthwatch.co.uk	0300 068 3000
Hyperactive Children's Support Group www.hacsg.org.uk	01243 539966
I CAN (speech & language impaired) www.ican.org.uk	0207 843 2544
IPSEA book helpline appointments online (Independent Parental Special Education Advice) www.ipsea.org.uk	0207 766 7070
Independent Schools Council www.isc.co.uk	0207 730 3300
Kidscape (child safety/bullying) www.kidscape.org.uk	0207 730 3300
Lifeline 4Kids www.lifeline4kids.org	0300 061 0614
Local Government Ombudsman www.lgo.org.uk	0344 576 5326
ME Association www.MEassociation.org.uk	0808 808 1111
Mencap (learning difficulties) www.mencap.org.uk	0808 801 400
Mermaids (gender variant & transgender children & young people) http://www.mermaidsuk.org.uk/	0808 801 400
MindEd – (Children and Young People's Mental Health) www.minded.org.uk/	0808 800 4104
National Autistic Society www.autism.org.uk	0808 800 8880
National Deaf Children's Society www.ndcs.org.uk	0845 077 4055
Network 81 (SEN) www.network81.org.uk	0808 800 5000
NSPCC www.nspcc.org.uk	01908 646433
Potential Plus UK (gifted & talented children) www.potentialplusuk.org	

SCOPE (disability support) www.scope.org.uk	0808 800 3333
SENDIST (Special Educational Needs and Disability) www.justice.gov.uk/tribunals/send	01325 289350
SENSE (deaf/blind charity) www.sense.org.uk	0300 330 9256
Tree of Hope families@treeofhope.org.uk	01892 535525
Tourettes Action www.tourettes-action.org.uk	0300 777 8427
Twins & Multiple Births Association www.tamba.org.uk	01252 332344
Whizz-Kidz www.whizz-kidz.org.uk	0207 233 6600
Working Families www.workingfamilies.org.uk	0300 012 0312
Young Minds (young peoples mental health & wellbeing) www.youngminds.org.uk	0808 802 5544

Local Organisations

Activities Unlimited (for children with additional needs) www.activities-unlimited.co.uk	01473 260026
Anglia Care Trust (SEND mediation) www.angliacaretrust.org.uk	01473 618 675
ASD Helping Hands www.asdhelpinghands.org.uk	01362 288110
Autism and ADHD www.autismandadhd.org	07915 908432
Epilepsy Support Group www.ipswichepilepsy.org.uk	01473 461407
Family First www.familyfirst-uk.org info@familyfirst-uk.org	0300 772 7715
GYROS Services (For speakers of other languages) www.gyros.org.uk/our-services	01493 745260 or 07833111013

Homestart (advice and support for families) www.home-start.org.uk	01473 621104
Indigo Dyslexia Centre www.4dyslexics.com	0845 347 9322
Level Two Youth Project (Felixstowe) www.leveltwo.org	01394 272521
Lowestoft Dyslexia & Dyspraxia Support Group www.facebook.com/northern.suffolkdyslexiaassociation/	01502 589053
National Autistic Society (NAS)	0808 800 4104
NAS Lowestoft & North Suffolk branch Local branch managed by volunteers lowestofnthsuffolk@nas.org.uk	07798 882 583
Number 72 (family support services) www.number72.org	01787 310610
PACT www.parentsandcarerstogether.uk/services	07856 038799
The Source (for young people in Suffolk) www.thesource.me.uk	01284 333035
Suffolk Carers Matter www.suffolkcarersmatter.org.uk	
Suffolk Dyslexia Association www.suffolkdyslexiaassociation.org.uk	
Suffolk Music Therapy Services www.suffolkmusictherapyservices.co.uk/	
Suffolk Family Carers www.suffolkfamilycarers.org	01473 835477
Suffolk Parent Carer Network www.spcn.org.uk	01473 345375
Suffolk Sight (sight loss charity)	01284 748800
Suffolk Young People's Health Project – 4YP www.4yp.org.uk	01473 252607
Suffolk Youth and Parent Support Group (a support group for young people with long-term illness and their parents) barb.suffolk@gmail.com	
Topcats www.topcats.org.uk	01502 531897
Voiceability Suffolk (advocacy services) www.voiceability.org/support-and-help/services-by-location/suffolk	01473 857631